

March 12, 2020

To all parents, families, guardians, and resident representatives of Developmental Options:

At Developmental Options, we are committed to the highest quality care for our residents and participants and believe we accomplish that every day. We are committed to staff training and resident and participant treatment that exceeds the standards of the industry and reflects best practice.

We are currently faced with a new challenge, the Coronavirus Covid-19 which has just been declared a pandemic by the World Health Organization. While this declaration will not significantly change how we approach infection control in the homes there will be some changes. First, we will continue to do the high-quality infection control measures of cleaning and sanitizing on a daily basis. Second, we will be diligent in training our staff to watch for the specific symptoms associated with Covid-19 so we can seek treatment at the earliest point possible. Third, we will be monitoring our staff for the same symptoms and requesting that they report any symptoms or contact with a potential Covid-19 positive carrier. Fourth, we will ask that you limit your visits to only essential visits. And, we would also ask that you not come to one of the homes if you are sick or have any symptoms. Fifth, since little is known about how it is passed on, we have to be diligent in asking all staff and visitors to wash their hands upon arriving at the house. Staff will, of course, be required to do frequent hand washing as they move from caring for one person to another.

I hope you understand the seriousness of this virus given the vulnerable individuals we work with in the homes and understand our need to limit in-home visitation. We receive daily updates from the Centers for Disease Control, the World Health Organization, and the Center for Medicare and Medicaid Services. Based on these daily reports, we may change some of our procedures and activities. We will keep you updated regarding any changes in our situation. Thank you for your understanding and willingness to help us work through this challenge.

Sincerely,

Russell C. McCoy, M.A. Ed
Executive Director